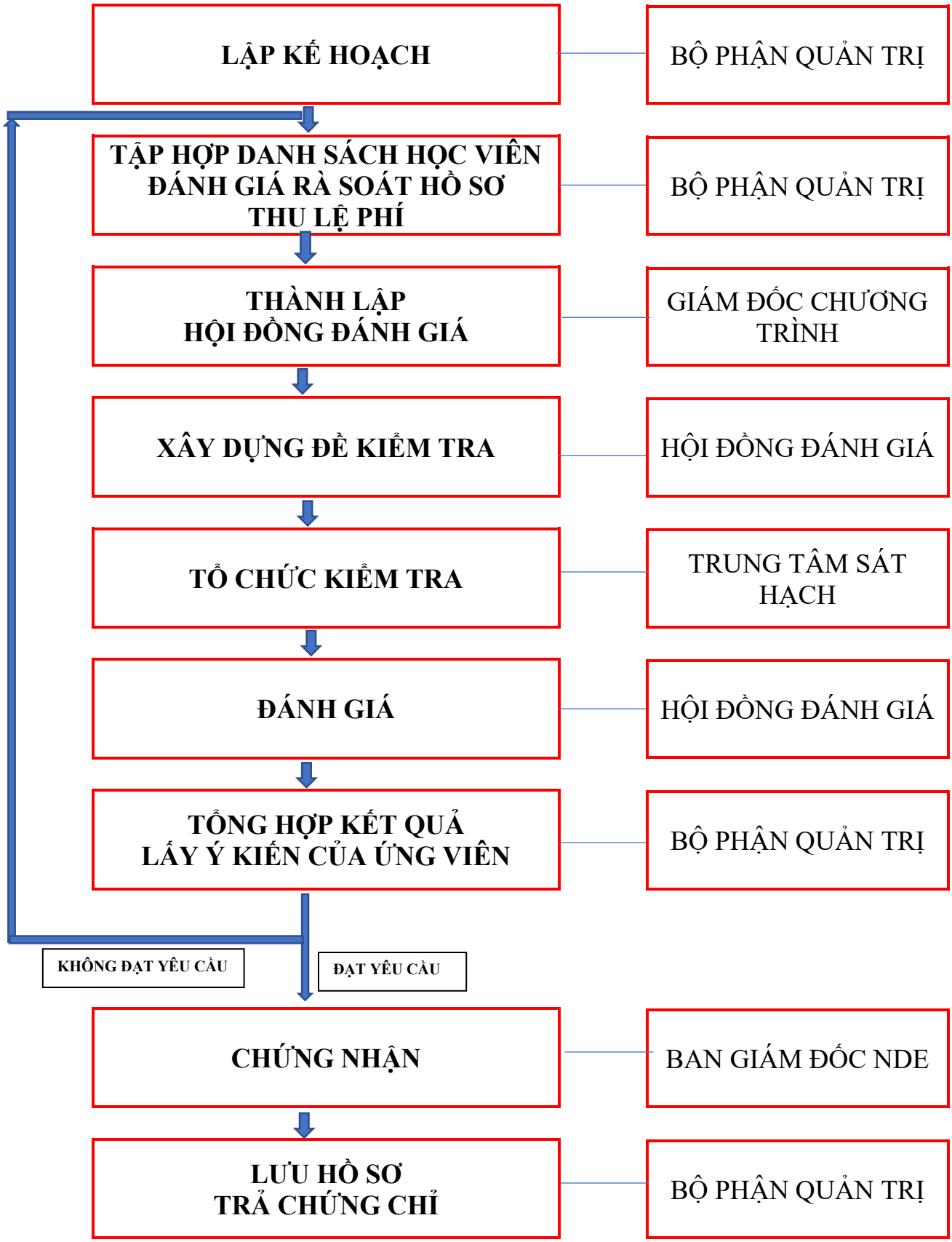LƯU ĐỒ CÔNG VIỆC